## Rick and Samantha Maybury 7850 Sundance Trail, Paso Robles CA. 93446

March 17, 2022

Dear Michael,

Sometimes a person comes into your life and you don't why, you are just happy they did. That's how we feel about getting to work with you.

In this day and age, it is becoming rare that a company and its employees believe they owe their customers quality service. The folks that answer the phone at Discover Mobility are friendly, knowledgeable and will do whatever it takes to fulfill the client's requirements. Amazing.

Never once in all the craziness with our order, have we ever believed you were treating us with anything but respect, concern and a determination to make things right.

We didn't want to wait another 9 weeks, to receive the new seat, to let you know how much we appreciate you and your efforts. You are a unique person doing a fabulous job.

We'll talk with you after the seat arrives.

Thank you so very much Michael!

Warmly,

Rick & Jamantha